

# **General Terms and Conditions (GTC)**

## **of the training courses provided by Arno Stern Training**

### **1. Purpose and scope of application**

1.1. The purpose of the training program named "Meeting Arno Stern" is to teach the semiology of expression, in order to promote, ensure and complete the training of students of all ages, as well as the professional training of people who can themselves practice the profession of "Play of Painting". The training action falls within the category of training actions provided for by article L.6313-1 of the French Labour Code.

1.2 Any person who has registered and paid for the training course entitled "Meeting Arno Stern", which lasts 75 hours via a digital platform, is eligible to participate, hereinafter referred to as "the Beneficiary".

### **2. Registration and payment terms**

2.1. Registration is done by completing the registration form or by filling it out online. It is validated by email, once the payment (by bank transfer or French check) is received.

Or by contract provided by us in case of coverage by a third entity. (The training course is not Datadockable).

2.2. 2 prices are offered (the training courses are exempt from VAT by article 261.4 4°):

- the ordinary rate of 4600€ (2200€ deposit at registration and 2400€ balance 4 weeks before the course)
- the special rate for members of the I.R.S.E.-Arno Stern at 1800€.

2.3. The Beneficiary of the training course needs a computer workstation (computer or digital tablet) connected to the Internet and a support to take notes. For the video-conferences planned during the training course, it is desirable that the Beneficiary of the training course has a camera and a microphone.

2.4. Each Beneficiary receives, subject to full payment of his/her participation, and 48 hours before the beginning of the training course, a strictly personal attendance token, which allows him/her to connect to the dedicated digital platform (virtual classroom). The beneficiaries are invited to participate in technical tests the day before the training course starts.

2.5 As the content of the training course is protected by copyright, by signing the registration form, the Beneficiary undertakes not to make recordings, in any form whatsoever, of the teaching material.

### **3. Attestation and Certification :**

3.1. At the end of the online training course "Meeting Arno Stern", the Beneficiary will receive an Attestation, receipts as well as useful documents for his/her practice, sent by e-mail, provided that the Beneficiary has attended the training course in its entirety (connection automatically recorded by the server and validated by the use of the attendance token)

3.2. The Attestation gives the Beneficiary the possibility to be Certified as a Play of Painting Servant if he/she has applied for it, after one year of practice, and if he/she meets the required requirements. The Certification gives him the right to be referenced on Arno Stern's website.

### **4. Cancellation or postponement of training courses by the Training Organization**

4.1. In accordance with the present special conditions, the Training Organization reserves the right to cancel or postpone a training course and must inform the Beneficiary as soon as possible. The Beneficiary may postpone his/her participation to the next session or be fully reimbursed for the sums already paid, by bank transfer, after having provided an IBAN.

4.2. When the training course is full, the Training Organization reserves the right to postpone the Beneficiary's participation to the next session, if the proposed dates are convenient for the Beneficiary.

## **5. Cancellation or postponement of participation by the Beneficiary**

5.1. The Beneficiary commits himself for a firm period of 5 weekends which he can only cancel in case of force majeure. In case of total or partial impediment, either the training course will be postponed or the balance will be returned to the Beneficiary by bank transfer after reception of an IBAN.

5.2. The Beneficiary must inform the Training Organization of any absence from a training course for which he/she is registered. This information must be sent by e-mail to the address [es@arnostern.com](mailto:es@arnostern.com).

## **6. Respect of the schedules and the duration of the training courses**

The Beneficiary commits himself/herself to read and respect the terms of the Training Organization's internal rules. The Beneficiary acknowledges that in case of non-compliance with the said rules, he/she is exposed, at the sole discretion of the trainer, to a temporary and/or total exclusion from the training course concerned.

## **7. Complaints, competence of attribution**

Any complaint of the Beneficiary must be formulated in writing to the Training organization: [es@arnostern.com](mailto:es@arnostern.com) which will try to answer it as soon as possible.

Any dispute that has not been settled amicably will be brought before the courts of Poitiers.

## **Internal rules for Arno Stern training course - provided by Arno Stern Training**

These rules apply to all trainees. Each trainee accepts the terms of this contract when registering for a training course provided by Arno Stern Training.

Trainees are informed of the course timetable via the website [www.arnostern.com](http://www.arnostern.com). Trainees are obliged to respect the course timetable: start and end times of the session, as well as break times.

The trainees are required to connect to the digital platform (virtual classroom) on which the training course takes place by using the attendance token (alphanumeric code) which was provided to them 48 hours before the beginning of the training course, a token which is strictly personal to them. In order to facilitate communication during the training course, trainees are asked to display their first and last names as they appear on their registration form, when they connect to the platform.

In case of absence or delay during the training course, the trainees must inform the persons in charge of the training course and justify themselves.

The trainees cannot be absent during the training course hours, except in exceptional circumstances explained to the persons in charge of the training course.

A training course attestation is given at the end of the training course. It is reserved for trainees who have been present during the entire training course.

### **Access to the digital platform of the training organization**

The trainees who have access to the digital platform (virtual classroom) dedicated to their training course, may not introduce, have introduced or facilitate the introduction of foreign persons, nor goods intended to be sold to the staff of the training organization or to the trainees.

### **Information and communication through chat rooms**

During the training course, a written discussion window ("chat") is made available on the dedicated digital platform. This interface is used for interactive sessions between trainers and trainees. Apart from these times reserved for exchanges (questions and answers, interactive sessions), trainees are asked to avoid using this interface, except in case of an urgent problem (technical problem, breakdown or incident). Commercial advertising, political, union or religious propaganda are forbidden.

### **Entry into application**

The present rules of procedure come into force on January 1st, 2022.